# GREATER TRANS COMMUNITIES RESOURCES AND SERVICES

**GREATER TORONTO & SURROUNDING AREAS** 2016

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# **PRIMARY HEALTHCARE**

### HALTON

## Halton Family Health Centre Reuven Jhirad, M.D.

2951 Walkers Line Burlington, ON L7M 4Y1 (905) 336-9630 **Services Provided:** Doctors and Medical Care, Health education, Information and referral, Trans health services

### HAMILTON

#### Stonechurch Family Health Team - Team B

1475 Upper Ottawa Street Hamilton, ON L8W 3J6 1.905.575.7757 www.stonechurchclinic.ca **Services Provided:** Doctors and Medical Care, Health education, Information and referral, Trans health services

#### Hamilton Urban Core Community Health Centre

71 Rebecca St. Hamilton, ON L8R 1J1 (905) 522-3233 **Services Provided:** An inter-professional approach to ensuring the healthy settlement of newcomer communities

#### North Hamilton Community Health Centre

438 Hughson St., North Hamilton, ON L8L 4N5 (905) 523-6611 **Services Provided:** An inter-professional approach to ensuring the healthy settlement of newcomer communities and for families with no health care or medical insurance

### PEEL

#### **Bramalea Community Health Centre**

40 Finchgate Blvd., Suite 224 Bramalea, ON L6T 3J1 905.451.8090 www.bramaleachc.ca **Services Provided:** Community outreach, Counselling/therapy, Doctors and Medical Care, Health education, Information and referral, Support groups

#### Wise Elephant Family Health Team

36 Vodden St, Suite 2013 Brampton, ON L6V 4H4 289.323.0660 www.wiseelephantfht.ca **Services Provided:** Doctors and Medical Care, Health Education, Trans Health Services

### <u>Dr. John Olarte</u>

#### **Sheridan Medical Associates**

1960 Dundas St. W, Suite 1 Mississauga, ON, L5K 2R9 (905) 822-3993

#### Four Corners Health Centre

3233 Brandon Gate Dr. Mississauga, ON L4T 3V8 905.677.9599

## Anyone with a L4T postal code

**Services Provided:** Doctors and Medical Care, Trans Health Services, Counselling and Community Support

#### SIMCOE COUNTY

#### Dr. James Tyler, MD – Family Doctor Barrie

124 Bell Farm Rd, Suite 002 Barrie, ON L4M 6L2 1.705.792.2145 http://barriefht.ca Services Provided: Doctors and Medical Care, Health education, Trans health services

## TORONTO

#### **Queen Street Medical Clinic**

Kristen Creek, MD 1177 Queen St. West Toronto, ON M6R 1T7 647.350.1855 **Services Provided:** Doctors and Medical Care, Trans health services, walk-in clinic

#### St. Michael's Family Health Team - 61 Queen

61 Queen St. East, 3<sup>rd</sup> Floor Toronto, ON M5C 2T2 416.867.7449 <u>www.stmichaelshospital</u>.com/programs/familypractice/ **Services Provided:** Addictions services, Alternative/Complementary therapies, Counselling/therapy, Doctors and Medical Care, Health education, HIV/AIDS services, Pregnancy/Parenting services, Support groups, Trans health services

#### St Michael's Hospital Academic Family Health Team - 410 Sherbourne

410 Sherbourne St. 4<sup>th</sup> Floor Toronto, ON M4X 1K2 416.867.3728 New Patient Intake: 416.864.3076 www.stmichaelshospital.com **Services Provided:** Doctors and Medical Care, Social Work, HIV Care, addictions services, prenatal and postnatal care, Trans health services

#### **Sherbourne Health Centre**

333 Sherbourne St.
Toronto, ON M5A 2S5
416.324.4103
www.sherbourne.on.ca
Services Provided: Doctors and Medical Care, Individual and Group Counselling, LGBTQ support groups and workshops, WINK walk-in clinic for low-income and street involved women

#### Village Family Health Team

102-171 East Liberty St. (Liberty Village)
Toronto, ON M6K 3P6
416.599.8348
www.villagefht.ca
Services Provided: Doctors and Medical Care, Health education, Trans health services

#### <u>Dr. Ed Weiss</u> Toronto West Medical

523 The Queensway, Suite 1 Etobicoke, ON, M8Y 1J6 (416) 760-8367 Services Provided: Doctors and Medical Care, Trans Health Services

#### <u>Central Toronto Community Health Centre - Queen West</u>

168 Bathurst Street Toronto, ON M5V 2R4 416.703.8480 www.ctchc.com/site\_qw **Services Provided:** Doctors and Medical Care, Addiction services, Case management, Community outreach, Counselling/therapy, Health Education, Trans Health Services, Information and Referrals

### Parkdale Community Health Centre

1229 Queen St. West Toronto, ON M6K 1L2 416.537.2455 www.pchc.on.ca **Services Provided:** Doctors and Medical Care, Health Education, Trans Health Services, harm reduction Services

## **MENTAL HEALTH & SUBSTANCE USE SUPPORT SERVICES**

### <u>Trans Lifeline</u>

Trans Lifeline is a non-profit dedicated to the well-being of trans people. The hotline is staffed by trans people for trans people. Trans Lifeline volunteers are ready to respond to whatever support needs members of our community might have.

Call Toll-Free From Canada: 1.877.330.6366 **Operators Available:** (Eastern Time) **Mondays** 10am – 5pm and 2pm – midnight **Tuesdays** 12am – 3am, 10am – 1pm, 2pm – 12am **Wednesdays** 12am – 3am, 3pm – 5pm, and 7pm – 11pm Thursdays 12am – 8am, 12pm – 1pm, 2pm – 12am **Fridavs** 2pm – 5pm and 8pm – 11pm **Saturdays** 10am – 6pm and 8pm – 11pm **Sundays** 10am – 12am

## DURHAM

#### LGBTQ Prideline Durham Helpline

1.855.877.7433

**Services Provided:** Provides emotional support, crisis intervention, and community referral information specific to the concerns and issues of the LGBTQ community in Durham Region

## HAMILTON

#### Family Matters Counselling

209 Limeridge Rd. East Hamilton, ON L8K 8C5 289.921.8002 www.familymatterscounselling.ca

Low Cost/ Sliding Scale

**Services Provided:** Family Matters provides private, comfortable, confidential and respectful counselling to youth and their families struggling with sexual orientation and gender identity

PEEL

#### Family Services of Peel

151 City Centre Drive, Suite 501 Mississauga ON, L5B 1M7 905.270.2250 **Intake:** 905.453.5775 **Sliding Scale Fees Services Provided:** LGBTQ Counselling Services, Walk-in Counselling, Group and Family Counselling

#### **McKenzie Counselling**

101 Queensway West, Unit 103 Mississauga, ON L5B 2P7 Low Cost /Sliding Scale Services Provided: Individual and Family Counselling Services

#### **Bramalea Community Health Centre**

40 Finchgate Blvd., Suite 224 Bramalea, ON L6T 3J1 905.451.8090 www.bramaleachc.ca **Services Provided:** Community outreach, Counselling/therapy, Doctors and Medical Care, Health education, Information and referral, Support groups

#### **Burlington Psychological and Counselling Services**

318-2289 Fairview Street Burlington, ON L7R 2E3 905.631.9991 <u>www.burlingtontonpcs.com</u> Fee for Service Services Provided: Individual and Family Counselling

#### SIMCOE COUNTY

#### De La Roca Counselling Services

115 Burton Ave., Barrie, ON 705.812.9929 jendelaroca@yahoo.ca www.rocacounselling.com

#### **Sliding Scale upon Request**

**Services Provided:** Individual, couple and group counselling, counselling via telephone and skype also available

## TORONTO

David Kelly Services Family Service Association of Toronto 202-128A Sterling Road Toronto, ON M6R 2B7 Sliding Scale Fees Services Provided: LGBTQ Counselling Services, HIV/AIDS Counselling Services, Family Counselling

#### Sherbourne Health Centre

333 Sherbourne St.
Toronto, ON M5A 2S5
416.324.4103
www.sherbourne.on.ca
Services Provided: Doctors and Medical Care, Individual and Group Counselling, LGBTQ support groups and workshops, WINK walk-in clinic for low-income and street involved women

#### Ander Negrazis

114 Maitland Ave. Toronto, ON M4Y 1E1 416.540.1053 **Sliding Scale Fees Services Provided**: Individual, Family and Group Counselling

#### <u>The 519</u>

519 Church St. Toronto, ON M4Y 2C9 416.392.6874 www.the519.org **Services Provided:** Counselling Services, Community Drop-in Programs

#### **Elizabeth Fry Toronto**

215 Wellesley St. East Toronto, ON M4X 1G1 416.924.3708 1855.924.3708 info@efrytoronto.org www.efrytoronto.org **Services Provided:** Services for women who are, have been, or at risk of being in the criminal justice system. Individual and Group Counselling, release planning, referrals, transitional housing, community education

**<u>Rainbow Services (LGBTTIQQ2S)</u>** <u>Centre for Addiction and Mental Health</u> 60 White Squirrel Way Toronto, ON M6J 1H4 1.800.463.2338 416.535.8501 ext. 2 www.camh.ca

**Services Provided:** Individual and group counselling, weekly support groups, day and residential programs, education and prevention

#### FrancoQueer

465 Yonge St. Toronto, ON M4Y1X0 416.214.4862 **Crisis Line:** 647.709.2600

www.francoqueer.ca

Francophone and Francophile individuals over 14 years of age

**Services Provided:** Settlement and integration services, information, resources and referrals, education and training, support programs

## YORK REGION

#### **My House Rainbow Resources of York Region**

10909 Yonge St. Suite 203 Richmond Hill, L4C 1T5 905.770.5858 www.myhouseyr.com **Services Provided:** Individual counselling, support groups, information and resources

# **SOCIAL & DROP-IN PROGRAMS**

SIMCOE COUNTY

## TORONTO

Sunday Drop-in Program The 519 519 Church St. Toronto, M4Y 2C9 416.392.6874 LGBTTIQQ2S Drop-in Program every Sunday 10:30AM – 1:00PM Services Provided: Meals served – breakfast and lunch, Health bus stop, information and referrals

#### Meal Trans The 519 519 Church St. Toronto, M4Y 2C9 416.392.6874 Trans specific drop-in every Monday 6:00PM – 9:00PM closed on statutory holidays Services Provided: Meal served at 6:30PM, information and resources

# **YOUTH SERVICES**

#### LGBT Youthline

Toll-Free: 1.800.268.9688 or GTA: 416.962.9688 Text: 647.694.4275 TTY: 416.962.0777 E-mail: askus@youthline.ca Chat Online: www.youthline.ca and click the chat button at the top/bottom of the page All services are confidential and anonymous Service is open from 4:00PM – 9:30PM Sunday – Friday

#### HALTON

#### <u>ROCK</u>

471 Pearl St. Burlington, On L7R 4M4 905.339.3525 ROCK 24 hour crisis line 905-878-9785 <u>www.rockonline.ca</u> **Services Provided:** Youth Programming across Halton (various location) ages 14 – 19 years.

#### PEEL

#### Associated Youth Services of Peel

160 Traders Blvd. East Suite 100 Mississauga, ON L4Z 3K7 905.890.5222 **Services Provided:** Youth programs ages 12-18, Mental Health Programs and Services, LGBTTIQQ2S Youth Program

Tangerine Walk-in Counselling

## SIMCOE COUNTY

#### **Gilbert Centre for Social and Support Services**

80 Brantford St. Unit 555 Barrie, ON L4N 6S7 705-722-6778 **Text:** 705-715-2198 **Services Provided:** Youth programs ages 23 and under, resources and referrals, drop-in programs

## TORONTO

#### **<u>Central Toronto Youth Services</u>**

65 Wellesley Street East, 3<sup>rd</sup> Floor Toronto, ON M4Y 1G7 416.924.2100 www.ctys.org LGBTQ youth 13-25 **Services Provided:** Individual and group Counselling, Group programming, Parents of Trans youth support group

#### **Griffin Centre**

1124 Finch Ave West Unit 1 Toronto, ON M3J 3J6 www.griffincentre.org Services Provided: Individual and Family Counselling for Youth 12-18, Dual Diagnosis and Disability Programs and Services, LGBTQ programs, reachOUT Newcomers Network, Crisis Support, Harm Reduction Services

### Egale Canada

183 Carlton St. Toronto, ON M5A 2K7 <u>www.egale.ca/outreach</u> 416.964.7887 x. 9 Toll free 1.844.443.4253 Youth 16 – 29 Drop-in Mon – Fri 3PM – 7PM **Services Provided:** Individual and group counselling, employment assistance, drop-in

#### Planned Parenthood Toronto

36B Prince Arthur Ave Toronto, ON 416.961.0113 www.ppt.on.ca Youth 13 – 29 years of age **Services Provided:** Sexual health information and referrals, training and education, LGBTQ youth programs, counselling and support

### **Transgender Youth Clinic**

Sick Kids Hospital 555 University Ave. Toronto, ON M5G 1X8 416.813.7654 x 203569 www.sickkids.ca

#### **YMCA Sprott House**

21 Walmer Road Toronto, ON 647.438.8383 www.ymcagta.org/sprott **Services Provided:** Transitional housing for LGBTQ youth ages 16-24, support services, case management

#### Support Our Youth Sherbourne Health Clinic 333 Sherbourne St. Toronto, ON M5A 2S5

# **SERVICES FOR WOMEN**

## TORONTO

#### Elizabeth Fry Toronto

215 Wellesley St. East Toronto, ON M4X 1G1 416.924.3708 1855.924.3708 info@efrytoronto.org www.efrytoronto.org **Services Provided:** Services for women who are, have been, or at risk of being in the criminal justice system. Individual and Group Counselling, release planning, referrals, transitional housing, community education

## Adelaide Resource Centre Fred Victor

67 Adelaide St. East Toronto, ON M5C 1K6 416.392.9292

**Services Provided:** 24 Hour Drop-in for Women (Trans Positive), Counselling Services, Meals, Support Groups, Case Management, Harm Reduction Support

## Sistering – A Women's Place

962 Bloor St. West Toronto, ON M6H 1L6 416.926.9762 www.sistering.org **Services Provided:** 24 Hour Drop-in for Women (Trans Positive), Counselling Services, Meals, Support Groups, Case Management, Harm Reduction Support

## Women's College Hospital

76 Grenville St. Toronto, ON M5S 1B2 416.323.6400 www.womenscollegehospital.ca Services Provided: Primary Health Care, Mental Health Services, Trauma Programs

## Women's Health in Women's Hands Community Health Centre

2 Carlton St. Suite 500 Toronto, ON M5B 1J3 416.593.7655 www.whiwh.com Services for racialized women 16 years and older **Services Provided:** Primary Health Care, Trans health services, HIV/AIDS services, Mental Health Services\_Advocac

# **EMPLOYMENT SERVICES**

## TORONTO

## Thrive!

**Fred Victor** 248 Queen Street East Toronto, Ontario M5A 1S3 416.364.8986 www.fredvictor.org/thrive

THRIVE! Is a unique program for trans individuals which operates out of the Employment and Training offices on **Mondays 1:30 to 4:30 pm**.

**Services Provided**: Resume and budgeting workshops, Housing referral assistance, legal information, informal guidance and counselling

# HIV, HEP C & SEXUAL HEALTH SERVICES

### PEEL

Peel HIV/AIDS Network 601-7700 Hurontario St. Brampton, ON L6Y 4M3 905.361.0523 www.phan.ca Services Provided: Support, Education, advocacy, individual counselling, group programming, and outreach

## SIMCOE COUNTY

AIDS Committee of Simcoe County 555 - 80 Bradford St. Barrie, ON L4N 6S7 (705) 722-6778 (800) 372-2272 (Toll Free Number) www.acsc.ca

## TORONTO

## **Toronto People with Aids Foundation**

200 Gerrard St. East 2<sup>nd</sup> Floor Toronto, ON M5A 2E6 416.506.1400 <u>www.pwatoronto.org</u> **Services Provided:** Practical support services, Treatment and therapeutic care, harm reduction services, and food programs

## AIDS Committee of Toronto

543 Yonge St. 4<sup>th</sup> Floor Toronto, ON M4X 1Y5 416.340.2437 <u>www.actoronto.ca</u> **Services Provided:** Education and Outreach, individual counselling, support groups, employment support

### Hassle Free Clinic

66 Gerrard St. East Toronto, ON M5B 1G3 <u>www.hasslefreeclinic.org</u> **Men/Trans-Identified** – Mon, Wed 4 pm-8 pm; Tue, Thu 10 am-3 pm; Fri 4 pm-7 pm; Sat 10 am-2 pm \* closed Sun and holidays **Women/Trans-Identified** – Mon, Wed, Fri 10 am-3 pm; Tue, Thu 4 pm-8 pm \* closed Sat, Sun and holidays **Services Provided**: Sexual health counselling, anonymous HIV testing, testing and treatment for sexually transmitted infections, Hep A and B vaccinations, sexual health education

## Asian Community AIDS Services

240 Spadina Ave., Suit 410 Toronto, ON M5T 2E4 416.963.4300 www.acas.org

## Support program for Asian people living with or affected by HIV/AIDS

**Services Provided:** individual counselling, case management, youth programs, practical assistance, education and outreach

# **SERVICES FOR SEX WORKERS**

## PEEL

#### Peel HIV/AIDS Network

601-7700 Hurontario St. Brampton, ON L6Y 4M3 905.361.0523 <u>www.phan.ca</u> **Services Provided:** Support, Education, advocacy, individual counselling, group programming, and outreach

## TORONTO

#### Parkdale Community Health Centre

1229 Queen St. West Toronto, ON M6K 1L2 416.537.2455 www.pchc.on.ca **Services Provided:** Sex worker support, Doctors and Medical Care, Health Education, Trans Health Services, harm reduction Services,

#### Elizabeth Fry Toronto

215 Wellesley St. East Toronto, M4X 1G1 416.924.3708 Toll Free: 1.855.924.3708 <u>www.efrytoronto.org</u> **Services Provided:** Outreach program, housing support, harm reduction services, individual counselling, and employment support

#### Maggie's: Toronto Sex Workers Action Project

298 Gerrard St. East 2<sup>nd</sup> Floor Toronto, M5A 1T2 416.964.0150 www.maggiestoronto.ca **Services Provided:** Outreach, harm reduction services, peer education and support, counselling, information and referrals

# **SHELTERS & HOUSING SUPPORT SERVICES**

PEEL

## TORONTO

# **ABORIGINAL/INDIGENOUS SERVICES**

## TORONTO

2-Spirited People of the 1<sup>st</sup> Nations 145 Front St., East Suite 105 Toronto, ON M5A 1E3 416.944.9300 www.2spirits.com Two-spirit persons of Aboriginal ancestry, including those living with HIV/AIDS

Services Provided: HIV/AIDS education and resources, harm reduction services, information, resources and referrals

## SETTLEMENT SERVICES

## TORONTO

Access Alliance Multicultural Health and Community Services 340 College St., Suite 500 Toronto, ON M5T 3A9 416.324.8677 www.accessalliance.ca Newcomers, Immigrants and Refugees Services Provided: LGBTTIQQ2S settlement services, information and referrals, health services

#### <u>The 519</u>

519 Church St. Toronto, ON M4Y 2C9 www.the519.org **Services Provided:** LGBTTIQQ2S settlement support services, newcomer social programs, newcomer youth programs

### <u>CultureLink</u>

The Crossways Mall 2340 Dundas St. West Suite 301 Toronto, ON M6P 4A9 416.588.6288 www.culturelink.ca **Services Provided:** Settlement Services, LGBTQ newcomer youth programs 15-29 years of age, peer support

## **FrancoQueer**

465 Yonge St. Toronto, ON M4Y1X0 416.214.4862 www.francoqueer.ca

#### Francophone and Francophile individuals over 14 years of age

**Services Provided:** Settlement and integration services, information and resources, education and training, support programs

## SERVICES FOR GARDIANS OF GENDER IDEPENDANT CHILDREN

## TORONTO

## <u>Transceptance</u> <u>Central Toronto Youth Services</u>

65 Wellesley Street East, 3<sup>rd</sup> Floor Toronto, ON M4Y 1G7 416.924.2100 www.ctys.org Monthly meeting the third Thursday of each month, 7-9 p.m. **Services Provided:** Ongoing support for parents or caregivers of trans youth

#### **Families in Transition Central Toronto Youth Services**

65 Wellesley Street East, 3<sup>rd</sup> Floor Toronto, ON M4Y 1G7 416.924.2100 www.ctys.org **Services Provided:** 10-week, closed group for parents of trans\* youth (age 13 – 21) who have recently learned of their youth's gender identity.

## <u>Transgender Youth Clinic</u> <u>Sick Kids Hospital</u>

555 University Ave. Toronto, ON M5G 1X8 416.813.7654 x 203569 www.sickkids.ca

### Adolescent Medicine Clinic St. Michael's Hospital

61 Queen St. East <sup>2nd</sup> Floor Toronto, ON M5C 2T2 416.867.3655

**Services Provided:** Primary healthcare for gender independent children 12 and under, parent and caregiver support, information and referrals